

VICTORIAN BUSHFIRES CASE SUPPORT PROGRAM

The Victorian Bushfire Case Support Program can provide practical support for people who have been affected by the 2019-20 Victorian bushfires.

Case Support Coordinators can help you with:

- discussing your needs and the next steps you could take
- information and support to access services
- completing paperwork and accessing grants
- community information
- financial counselling and assistance with insurance
- advise for business owners
- financial support to help with immediate needs.

Support can be provided face to face, over the phone or at a location that suits you.

Who is it for?

People from bushfire-affected areas in East Gippsland and North East Victoria.

How much does it cost?

This is a free service.

How can I access this program?

To access the Case Support Program:

- call 1800 560 760, or
- email bushfirerecovery@windermere.org.au.

More information

The Victorian Bushfire Case Support Program is funded by the Commonwealth and Victorian Government under Commonwealth–State Disaster Recovery Funding Arrangements.

For more information about grants, clean-up, fencing, your community's recovery and other issues, visit brv.vic.gov.au or call 1800 560 760



For advice on emergency warnings, preparedness and relief, visit emergency.vic.gov.au



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